

# **All Applications Release Bulletin**

**July 2014** 

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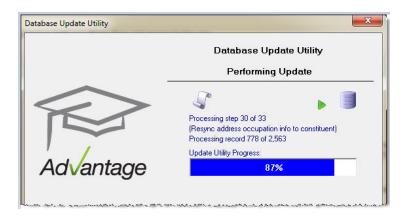
## **About Release 92\_7**

Release 92\_7 introduces several significant enhancements to My BackPack, including a new Faculty directory and Faculty broadcast email. Advantage enhancements include the ability to generate report cards in Summer School, as well as numerous enhancements throughout all applications.

As always, please contact <u>Support@senior-systems.com</u> if you have any questions about these new and enhanced features.

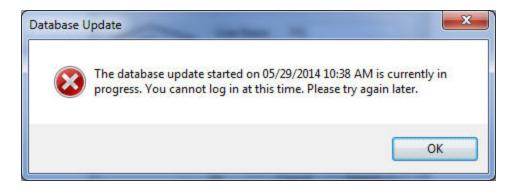
## System Administration and My BackPack (General) Enhancements

**92\_7 Database Update** - For Alumni/Development customers, you may notice the 92\_7 database update runs a little longer than usual. This is because the system is processing a fix to work address formats. It is important that you do not stop the database update while it is processing these changes. A counter will show you the progress of the update .

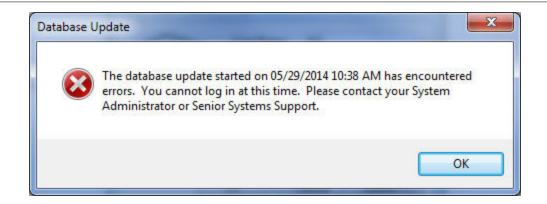


**Update in Progress** - While a database update is in progress, it is important that users do not log into the database and attempt to perform tasks (particularly related to changing data). To help prevent this from happening, messages have been added to warn users when a database update is in progress.

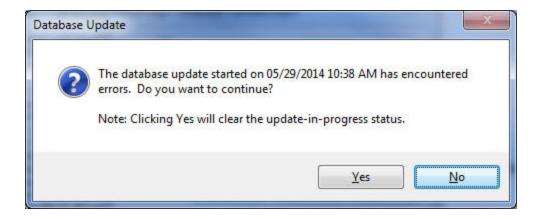
• If a database update is in progress and a user attempts to log into an Advantage application at the school, they will see this message:



In a less likely scenario, a database update was begun, encountered errors, and the user running the update exited the update program, leaving the database in an unstable state. If a user attempts to log into an Advantage application while the database is still in an unstable state, they will see this message:



• The message below will display in the same scenario as above, only if the user attempts to log into System Administration. The user will have the option to clear the "in-process" state.



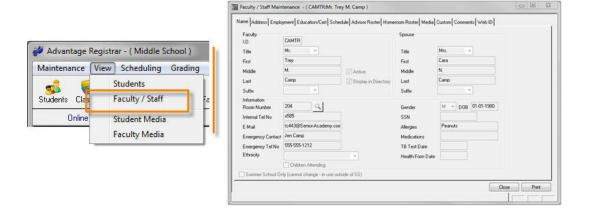
**Android Mobile App** - The Advantage mobile app for Android has been updated. The app is now compatible with Android 4.2. The updated application is available in Google Play, for your school's mobile users. The school does not need to take action to receive this update.

**Broadcast Email Error Log** - The Broadcast Email error log has been updated to include a more detailed description of the following errors:

- **MessageJobProcessor** This line will appear in the error message if the email is breaking out of the loop due to an exception.
- **EmailScheduleService** This line will appear in the error message if there is an invalid email address.
- **MessageJobRecipient** This line will appear in the error message if a log exception occurs.

#### **Academic Office Enhancements**

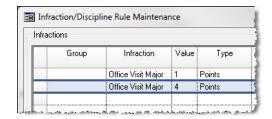
**View-only Mode for Faculty Records** - This release adds the ability to grant access to faculty records in View mode (with no edit capability). You can view faculty records in the Accounts Receivable, Registrar, and Summer School applications.



There are new security keys for this feature in Accounts Receivable, Registrar, and Summer School. The security keys can be used to control a user's (or user group's) level of access to viewing information about a faculty/staff record. These keys are not automatically granted upon database update. This new feature allows you to give users access to view information about faculty without necessarily allowing users to modify records.

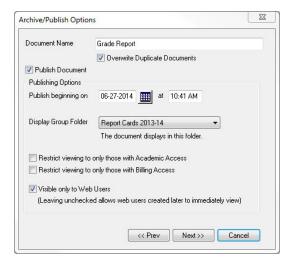


**Infraction Suggestions** - In the Deans Office application, you can now enter multiple rules for a single infraction group. For example, in one infraction group, you can now set up one rule for 2 infractions, and another rule for 5 infractions. Note than you cannot have two rules in the same group with the same value.



**New Security Keys added for GPA access in Registrar and Academic History** - New **GPA/Rank** security keys have been added in Advantage System Administration to control editing permissions for the GPA Rank tab in the Registrar and Academic History applications. These keys are not automatically granted upon database update (previously this functionality was only available as the schema owner).

**Archive/Publish Grade Reports -** A new option has been added to the Summer School application, which allows you to create, archive, and publish Grade Reports (Report Cards, Transcripts, etc.). Previously, this tool was only available in Registrar.



**Transcripts & CPT Online Test Scores** - Last spring, the CPT Online test was added to the test score import tool. If you plan to include this test score type on custom transcripts, the transcript will need to be adjusted to include it. Please contact <a href="Support@Senior-Systems.com">Support@Senior-Systems.com</a> to request the change.

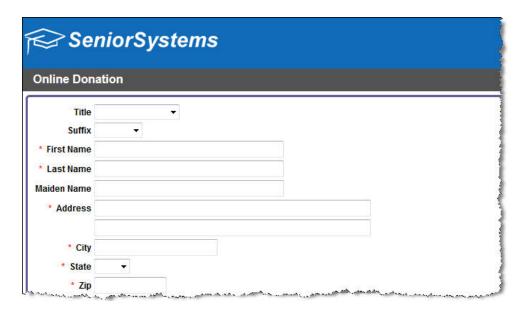
### **Business Office**

**Vendor Media is now available in Campus Store** - Vendor Media has been added to Campus Store. Media is shared with Accounts Payable. Security keys have also been added in System Administration for Campus Store and Accounts Payable Vendor Media.

**Check Number Added to SMART import** - You can now use the SMART import when you are importing payments as 'prepaid'. Previously, this was not possible because the import did not include check numbers. The check number was added to the import, and a field for default value was added to the import screen.

## **Alumni/Development Enhancements**

**Online Giving Branding** - For customers with the redesigned My BackPack, the Unregistered Donation page (for those who want to make donations online but do not have My BackPack accounts) will now reflect the custom branding of your My BackPack site. This enhancement is available only for customers using the redesigned version of My BackPack.

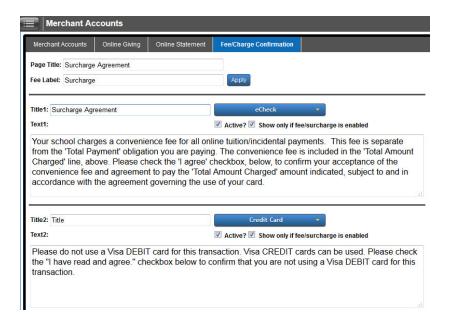


**Work Address Formats** - You may notice the 92\_7 database update runs a little longer than usual. This is because the system is processing a fix to work address formats. Now, when running an export, the constituent occupation fields will select the latest active work address.

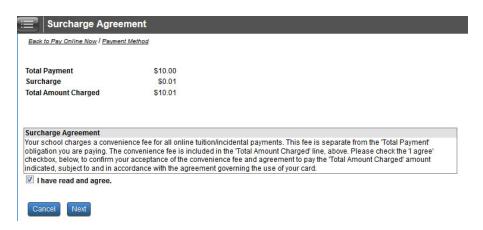
## **New Fee/Charge Confirmation Options**

There are new and enhanced options in Merchant Accounts Setup that give you more customization options for fees, surcharges, and agreement text.

**Note**: This update will not remove any existing settings you already have in this area, but it may be a good time to review your agreement text, given the new features.



- **Page Title:** This field controls the title of the page that appears to the parent user when he or she uses a payment method associated with a fee or surcharge.
- **Fee Label:** This field controls the text that appears by the line item that represents the fee or surcharge on the parent's screen.

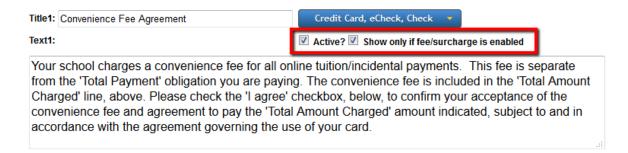


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- **Messages 1-4:** You can configure up to four confirmation messages. You can control which type(s) of payment methods should require confirmation(s). Each block of text allows you to enter a header and informational text.
  - **Select Payment Type:** Use the Payment Type button to apply the message to certain types of payments. You can apply the message to one or multiple payment types at a time.



- Active?: In order for this message to appear, the 'Active?' flag must be checked. This
  means you can enter text and save it for review prior to activating it on parent payment
  screens.
- **Show only if fee/surcharge is enabled:** You can choose to require confirmation whether or not a surcharge is being applied.

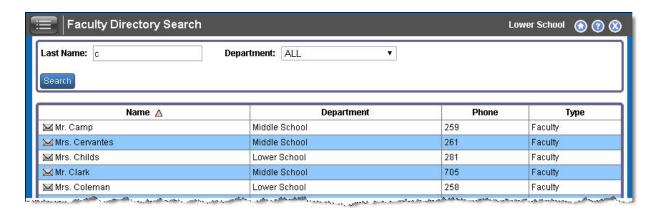


**Tip:** This checkbox gives you the option to enable agreement text even if no fee or surcharge is associated with it. This might be helpful if you want to require a confirmation that is not necessarily related to payment methods.

## **NEW! Faculty Directory**

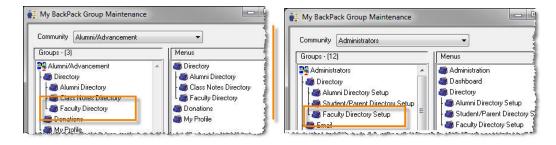
We are excited to introduce a totally new faculty directory for My BackPack! The new directory answers multiple customer requests, and is designed for maximum flexibility to suit a variety of needs. You can optionally show or hide the directory from parents, faculty, students, and even constituents. Not only that, you can control the information available for each community on a field-by-field basis. Just in time for the new school year!

**Important:** The faculty directory is **not** automatically visible for My BackPack users. There are a number of setup tasks that must be completed, including assigning security keys, before the faculty directory is available to any My BackPack user.



## **Security Keys**

Upon updating to 92\_7, you will notice new security keys for setting up the directory (Administrators) and viewing the directory (Advancement, Faculty/Staff, Parents, and Students). Simply add the keys to the appropriate user groups.

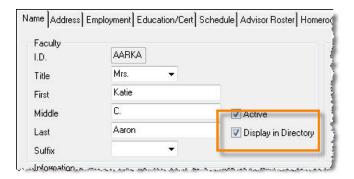


**Note:** These keys will not be added to user groups automatically. You must add them manually to the group(s) that will need access to this feature.

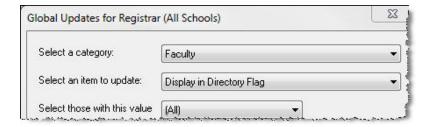
#### **Setting up the Directory for the First Time**

There are a couple of considerations when you first set up the directory. You can specify what information about faculty records is available to specific My BackPack communities. You can also hide specific faculty records from the directory completely, on a case-by-case basis.

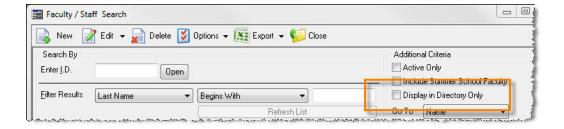
Show/Hide Specific Faculty Records: In order to appear in the directory, a faculty record must have the option "Display in Directory" checked.



This flag is available in Global Updates:

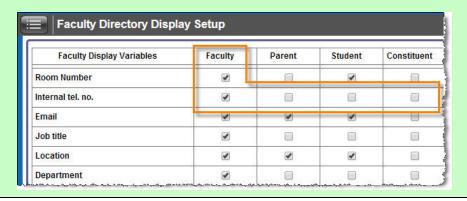


You will notice a new option in Faculty Maintenance to filter based on this flag, giving you an easy way to preview which records are available in the directory:

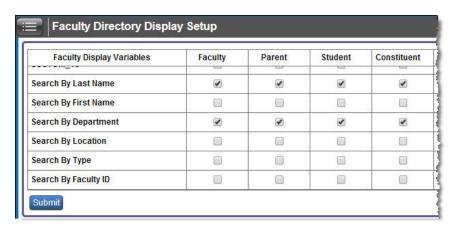


• **Show/Hide Specific Fields:** The Faculty Directory Display Setup page gives you field-by-field control over what information is available on a faculty's record in the directory, to what types of users.

**Tip:** While it might be helpful to show internal phone extensions to coworkers, you might not want to show this type of information to parents, students, or constituents. In this case, you can use the community-specific options to make "Internal tel. no." visible to Faculty, but not any other community.



• **Search Options:** You also have control over what is available in the directory search filter, and again you can control search options on a community basis.



#### Options:

- Portrait Display Portrait of Faculty, Parent, Student or Constituent
- Faculty Name Display Faculty Name of Faculty, Parent, Student or Constituent
- Room Number Display Room Number of Faculty, Parent, Student or Constituent
- Internal tel. no. Display Internal tel. no of Faculty, Parent, Student or Constituent
- **Email** Display Email of Faculty, Parent, Student or Constituent
- **Job title** Display Job title of Faculty, Parent, Student or Constituent
- Location Display Location of Faculty, Parent, Student or Constituent
- **Department** Display Department of Faculty, Parent, Student or Constituent
- **Type** Display Type of Faculty, Parent, Student or Constituent
- Include Summer School faculty Display Summer School faculty of Faculty, Parent, Student or Constituent
- Include inactive faculty Display Inactive Faculty of Faculty, Parent, Student or Constituent
- Custom\_1 through Custom\_20 Display Custom Fields 1 through 20 of Faculty,
   Parent, Student or Constituent
- Search By Last Name Enables searching of Last Name for Faculty, Parent, Student or Constituent
- Search By First Name Enables searching of First Name for Faculty, Parent, Student or Constituent
- **Search By Department** Enables searching of Department for Faculty, Parent, Student or Constituent
- Search By Location Enables searching of Location for Faculty, Parent, Student or Constituent
- Search By Type Enables searching of Type for Faculty, Parent, Student or Constituent
- **Search By Faculty ID** Enables searching of Faculty ID for Faculty, Parent, Student or Constituent

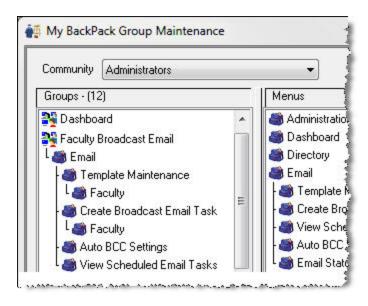
**Note:** This new feature is available with the redesigned version of My BackPack only.

## **NEW! Broadcast Email for Faculty**

Just in time for the new school year! We are excited to announce that My BackPack can now send broadcast email to Faculty, a totally new feature with this release. This new feature follows the same workflow as is currently used for sending broadcast emails to parents, students, constituents and friends. It comes with the full compliment of email templates, merge fields, scheduled tasks, automatic BCC settings, and job logs.

#### Setup

Upon updating to 92\_7, you will notice new security keys for faculty broadcast email and related keys in My BackPack group maintenance. Simply add the keys to the appropriate user groups.

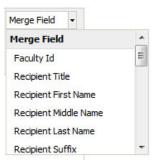


**Note:** These keys will not be added to user groups automatically. You must add them manually to the group(s) that will need access to this feature.

#### **Features**

Recipient Selection: Recipient selection for broadcast email will look very familiar to current My BackPack users who use other types of broadcast email. On the Basic tab, you have multiple options for selecting faculty recipients, including employee type ("All" meaning all active faculty records, "Faculty" meaning all faculty records who teach at least one class, or have at least one advisee), teacher type, divisions (including Summer) and grades, schools, gender, location, and department. You can also switch to the Advanced tab and use a query (this query type is managed in Advantage System Administration > Assign Groups to Web Users > Faculty).

• **Faculty Merge Fields:** A number of merge fields are available for faculty broadcast email, including name and spouse information and some employment information.



- **Email Templates:** As with other types of broadcast email, you can create email templates for repeatable broadcast emails. There is a new tab for Faculty templates on the existing email template screen.
- Auto BCC Settings: Options for faculty broadcast email have been added to the Auto BCC Settings screen.
- **Scheduling Emails:** As with other types of broadcast emails, you can schedule the email task for a certain date and time. You can see the status of pending jobs and optionally receive logs.

**Note:** This new feature is available with the redesigned version of My BackPack only.